

INTERACT
Technology Solutions

Services Catalouge

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Business Solutions



Business Solutions



Microsoft Dynamics 365



Microsoft SharePoint Online



Microsoft Flow



Power BI



NCR Aloha POS

Microsoft® Dynamics 365 is a business solution that drives sales productivity, customer service and marketing effectiveness through social insights, business intelligence, and campaign management in the cloud, on-premises or with a hybrid combination.



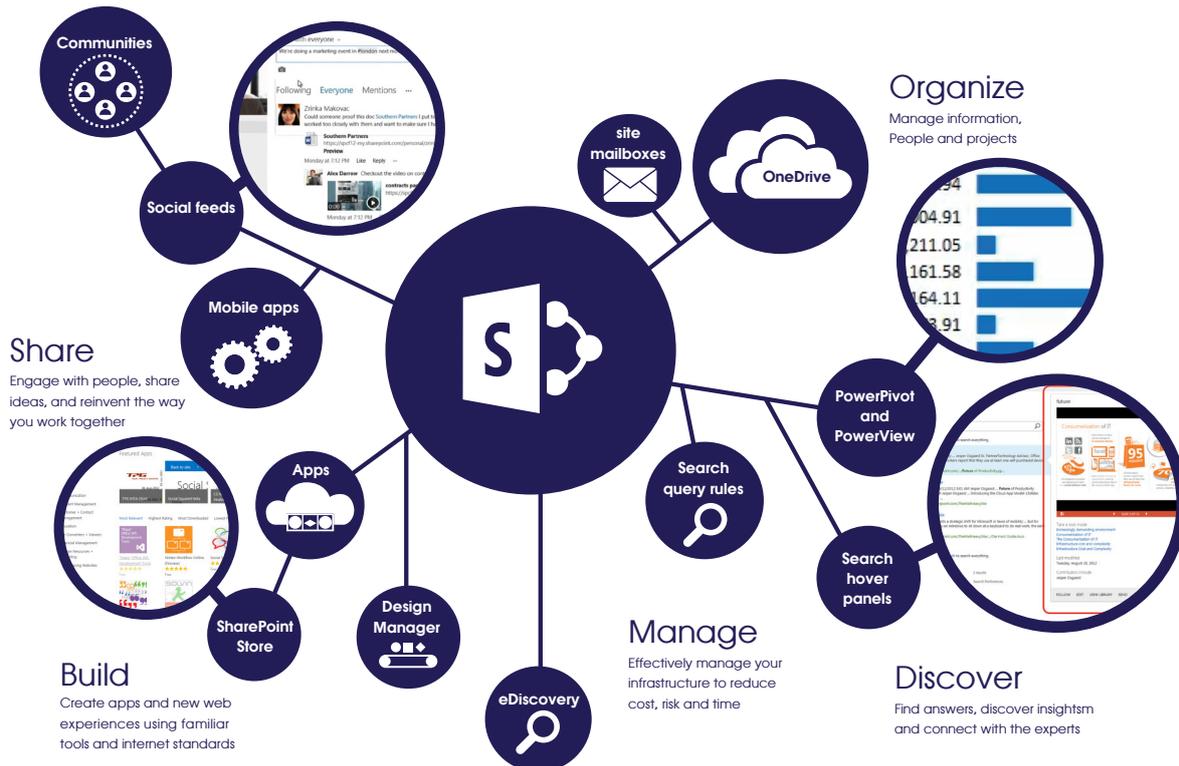
Features:

- o Manage, Analyze and Track Customer Interactions and data throughout customer lifecycle within the organization.
- o Record all activities for all organization members.
- o Manage organization services via complete field service automation cycle.
- o Ready-to-use business processes for common sales, service, project automation, and marketing scenarios.
- o An End-to-End Project Service Solution to grow your business.

Connect with employees across the enterprise - use SharePoint to engage with people, share ideas and reinvent the way you work together.

Whether working as a team or an individual, SharePoint helps you organize information, people, and projects.

SharePoint makes it easy to find answers, discover insights and connect with experts.

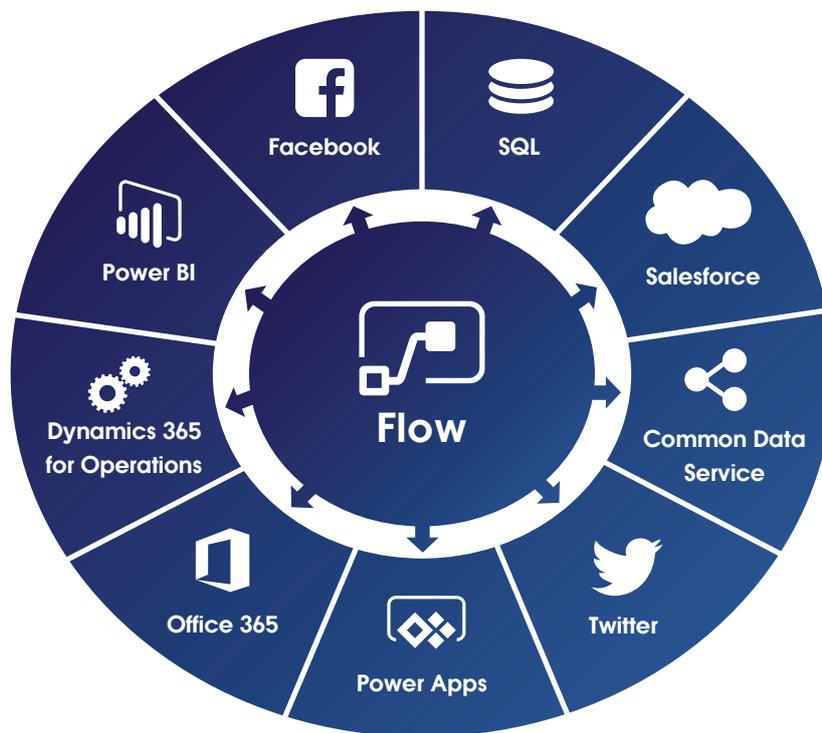


Features:

- o Simple sharing with seamless collaboration.
- o Team Site, Document Library, Lists with Business Process and Workflow Automation.
- o Business Intelligence and insights.
- o Search Engine.
- o Enterprise Content Management.
- o Social web parts and Intranet Portal.
- o Mobile Apps and Navigation tools.
- o Hybrid Cloud Solution availability

Microsoft Flow is a tool that integrates cloud-based apps and services, so they interact with each other seamlessly. Accordingly, this cloud-based tool improves efficiency and productivity by enabling virtually anyone in an organization to automate many tedious and time-consuming business tasks and processes without developer intervention.

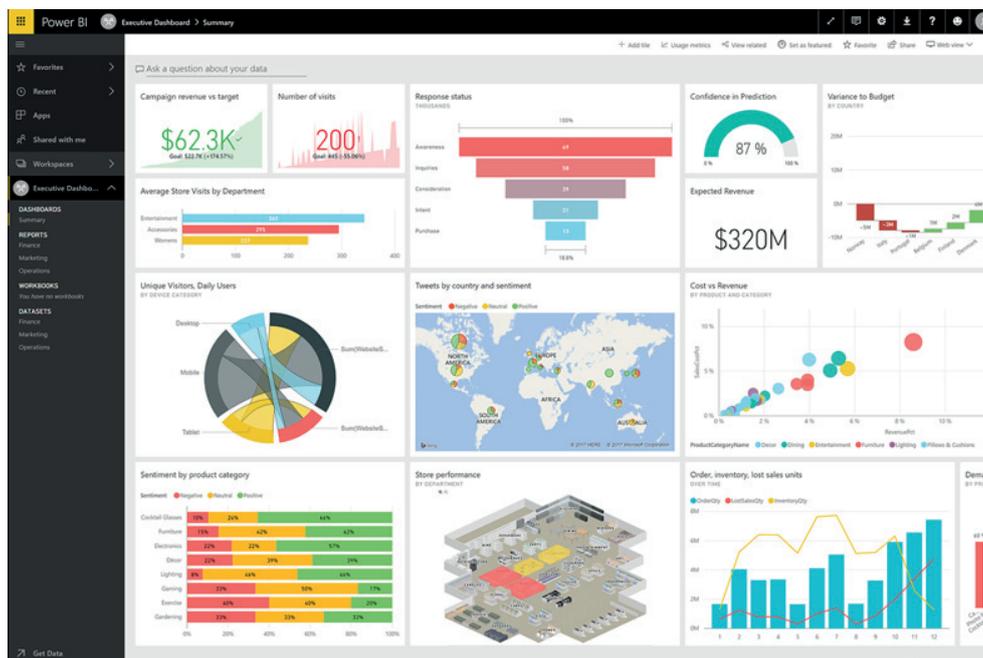
It's easy to use Microsoft Flow on mobile devices to create, manage and monitor flows. It comes with Microsoft 365 Business, Office 365 Business Premium and Office 365 Business Essentials.



Features:

- o Customizable, Conditional and Multi-action flows.
- o Automated approval workflows with Workflow scheduling.
- o Customized data loss prevention policies
- o Drag-and-drop workflow editing.
- o Email-triggered flows and Data filtering & copying
- o On-premise & cloud integrations.
- o Flow monitoring.

Power BI is a cloud-based business analytics service that gives you a single view of your most critical business data. Power BI is a suite of analytics tools for analyzing business data and sharing insights via rich visualizations, customizable and pre-built dashboards that unify important metrics into single views. Moreover, monitor the health of your business using a live dashboard, create rich interactive reports with Power BI Desktop and access your data on the go with native Power BI Mobile apps.



Features:

- o Access all your data, wherever it is Excel spreadsheets, cloud services, streaming data, and on-premises databases.
- o Real-time analytics and reporting.
- o Curated content, just for your organization with a personalized view and dashboard.
- o Take data-driven decisions, from anywhere.
- o Integrate with Power BI via REST API.
- o Share your insights on your website or blog.

Innovative and Integrated Solutions

NCR ALOHA has the solution to enable efficient restaurants operations.

- o Full, integrated technology solution
- o Additional cloud-based capabilities are incorporated
- o Fits the needs of small independents to large multi-store corporations.
- o Industry-leading POS serves as a base for all store systems and reporting.



NCR Aloha POS

The latest generation of open hospitality platforms from NCR is faster, more energy efficient, and provides more connectivity, so all of your front and back of house operations are integrated. When you have insight into all of your operations, you can make better business decisions and help your staff deliver an exceptional experience for your customers.

NCR Aloha Inventory

Cutting down on costs in high spend areas of your business, like food and labor, is an important focus for you.

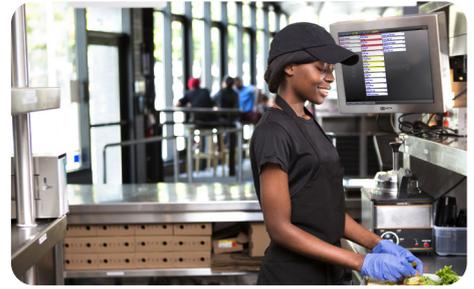
Your financial stability can be severely impacted without detailed insight into your staff's total hours or when you are ordering too much of inventory. Understanding the relevance of these costs and how you can use this information can help you run a more profitable business



NCR Aloha Kitchen

Kitchen Production Solution

Kitchen production software and hardware helps maximize guest satisfaction, reduce staff costs, minimize kitchen errors and reduce wasted food. With its bright graphical displays, robust reporting capabilities and quote time calculators, our kitchen functionality provides better analysis, enhanced organization of items and controlled timing functionality.



NCR Aloha Takeout



It's important to offer convenient ways for your customers to enjoy your food – whether they are in your restaurant or not. Extend your business outside your walls by introducing flexible takeout and delivery options for your guests with NCR's off-premise technology solution. You can open a new source of revenue for your business, increase your speed of service and order accuracy, and offer an easy way for your customers to get the food they love.

NCR Aloha Mobile

is a seamless extension of the NCR Aloha point-of-sale built for mobile devices. Achieve speed, freedom and flexibility serving your customers has never been so easy.



Enterprise Decision Support System

Central Reporting

Easy and quick reports creation, Unlimited levels for the Company Organization Structure.



SDM Call Center

Unified Multi-Channel Ordering Platform

Fully compatible and bi-directional Integrated with Aloha POS system and ARS, Multi-Concept Ordering, Multi-Language



NCR Aloha Loyalty

our solution helps you quickly design, rollout and manage marketing services that attract new customers and keep your regulars coming back.

References



eCopy is a scanning and workflow platform that meets the need of any size business. eCopy frees information trapped in documents and accelerates business workflows by transforming static scanned documents and images into searchable and actionable digital information integrated directly into an organization's collaboration systems. The modular eCopy ShareScan product portfolio gives customers the freedom to tailor a solution by selecting the ShareScan workflow components a la carte or from an array of packaged solutions – all of which can be mixed and managed as one system.

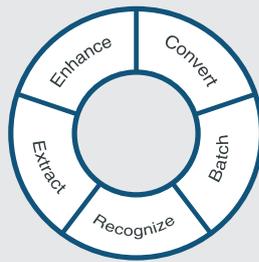
Nuance® eCopy



MFP



Mobile devices



eMail



Folder/FTP/sFTP

SharePoint & DMS



Cloud Storage



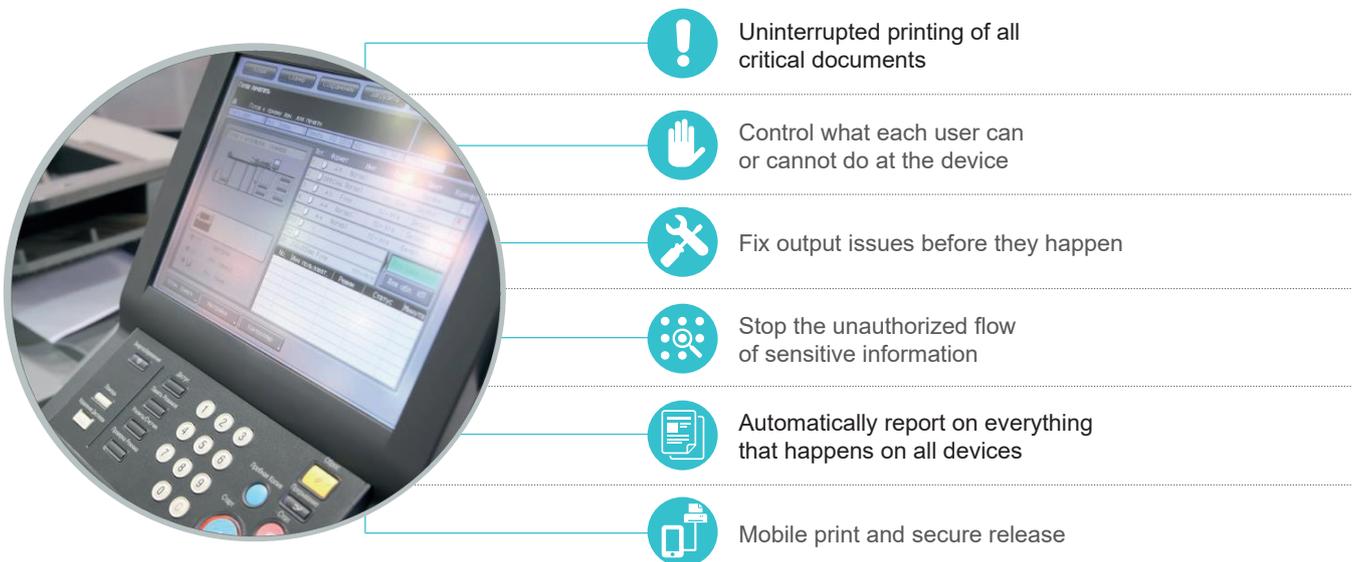
Features:

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|--|---|--|---|
| | <p>Mobile workers can have access to critical workflows on the move.</p> | | <p>Visual workflow editor and personalized workflows increase ease of administration and deployment</p> |
| | <p>Redaction & Highlighting, Bates Stamping and Barcode processing</p> | | <p>True Microsoft integration with connectivity from on premise to office 365 cloud offerings (SharePoint & Mail)</p> |
| | <p>Convert Hardcopy Originals into Searchable PDF/A Word, Excel and PPT Formals</p> | | <p>eCopy ScanStation kiosk option connects to almost any MFP or Scanner</p> |
| | <p>Optional document preview, on-screen job building</p> | | <p>Extend Capture and document signature workflows to mobile devices</p> |

Whether you want to simplify information workflow, secure confidential information, reduce the costs associated with printing and delivery, consolidate output management systems, migrate from legacy printers, or recover costs through auditing and reporting, Nuance Output Manager can help, while reducing your administrative overhead and saving money. Unlimited scalability and modularity mean obtaining the solution you need so all business process output is in your grasp! If it is important to secure your private information and prevent sensitive information from being printed, then Output Manager is the solution for you.

Primary Capabilities

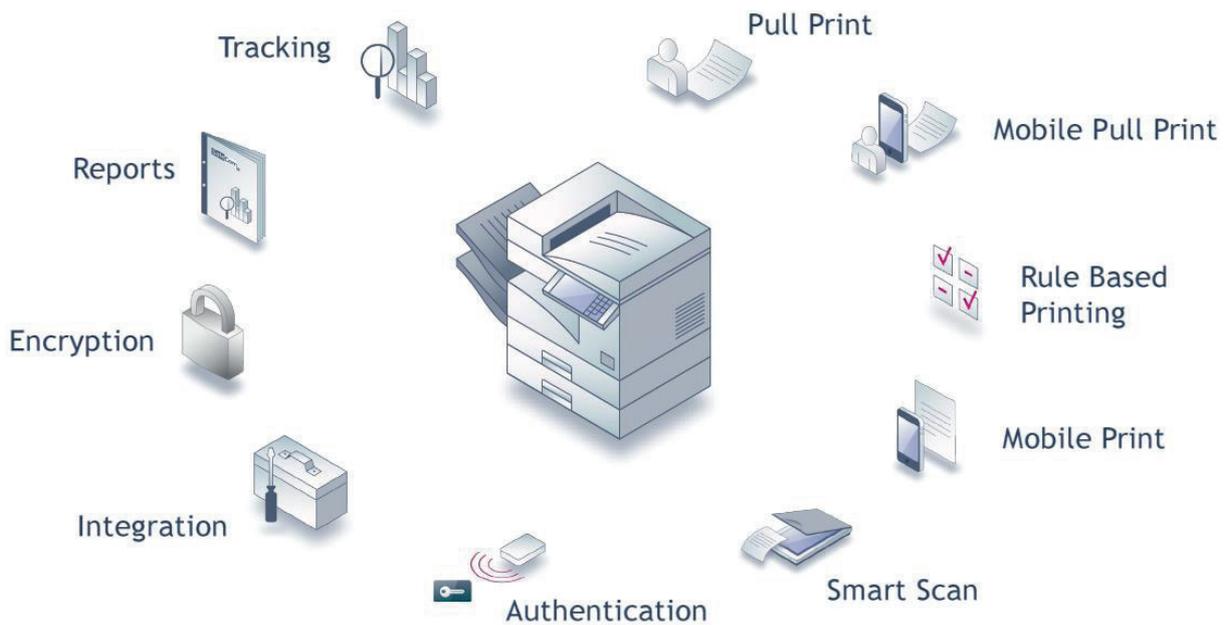
Nuance Output Manager



Features:

1 Advanced Security	2 Advanced workflow	3 Advanced IT Simplification	4 Cost transparency	5 Global Coverage & Reliability
Advanced security and compliance features ensure that your organization stays compliant.	Provides tools for simplifying and automating time consuming and challenging workflows	Lower IT support costs, reduce print related help desk calls and ensure availability of print resources (up-time)	Lower the cost of hardware, print less and be able to allocate cost by department and users for all print activities	Lower the cost of hardware, print less and be able to allocate cost by department and users for all print activities

SafeCom is a world-class print management solution for controlling access to MFP and single-function print devices. It enables secure pull printing, encryption and document security as well as tracking and reporting capabilities. Additionally, SafeCom integrated with many payment solutions, has rules-based printing, mobile print and mobile pull print functionality – all with your print environment. It is simple enough for small businesses to configure and use, but robust enough for even the largest of enterprises.



Features:

✓	Real time reports of all document activities from desktop to printer
✓	Secure print workflows available every user at all locations
✓	Clear visibility / control of print usage and user print behavior
✓	Lower print related IT support costs
✓	Print workflows are fully intergrated with critical business processes
✓	Automated enforcement of print policy
✓	Print costs are allocated to the appropriate budget and/or project



Part (7), Block (S 67) El-Shatir El-Asher
Taksim Zahraa El-Maadi, Maadi, Cairo

Tel.: +202 2598 9000 Fax: +202 2746 9020

www.interactts.com

info@interactts.com